



Instructions for the Preparation and Duration of a Family Visit

The following is intended to assist in preparing and adhering to MCCSS guidelines surrounding Family visits.

1. Family member will contact the Residential Manager requesting a visit with their family member or loved one. (One visit per home can be scheduled at one time)
2. Manager will review and provide a copy of the Bethesda document "Family Visitation Guidance" as well as the requirement for COVID-19 testing
3. Family member will notify when a negative COVID-19 result has been received
4. Manager will schedule the visit
5. Keeping with MCCSS requirements, the outside meeting area will be identified and prepared prior to the visit. Preparation will include visual cues of 6 foot social distancing.
6. When the Family member arrives, ensure the following is completed:
 - a. Hand hygiene station available
 - b. Family member provides their own mask and will don the mask
 - c. Staff will provide the Bethesda Attestation form for the Family member to complete along with the Bethesda screener, including temperature and will forward completed documents to the Residential Manager once visit is complete
 - d. Staff will assist the individual in exiting the home and arriving to the visit location
 - e. Staff are required to monitor the full visit
 - f. When visit is complete, staff will assist the individual back into the home
 - g. Disinfect visitation site once visit is complete
7. Record on the shift report, who visited, time of visit and length of visit

If the visit does not adhere to the above stated guidelines, staff are to remind family member of guidelines and bring to the attention of the Residential Manager for follow-up.